

2.1.1. Effective Governance Indicators

2.1.3.1. Grievance redressal mechanism

The institution has established various grievance redressal bodies, including the Internal Complaints Committee (ICC) and specific grievance redressal committees for students, faculty, and staff members. For instance, in cases of sexual harassment, a student can file a complaint with the head of the relevant committee. The university takes strict action on any complaints made by students or staff. Information boards displaying the helpline number and relevant contact details are posted at various building entrances. The anti-ragging committee also acts immediately on related complaints. Students can also report these cases directly to the head of the institute.

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Various grievance redressal Committees

Appointment of the Ombudsperson	https://www.amity.edu/mumbai/pdf/public-disclosure/appointment-of-ombudsperson.pdf
Student Grievance Redressal Committee	https://www.amity.edu/mumbai/pdf/public-disclosure/students-grievance-redressal-committee-aum.pdf
Committee Against Sexual Harassment	https://www.amity.edu/mumbai/pdf/public-disclosure/reconstitution-of-committee-against-sexual-harassment-2022-1-u.pdf
Anti-Ragging Committee	https://www.amity.edu/mumbai/pdf/public-disclosure/anti-ragging-committee-2023-24.pdf

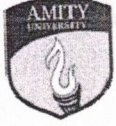
Supporting Documents and Resources link

https://amityedu96491-my.sharepoint.com/:f:/g/personal/kvfarad_mum_amity_edu/EhyxB3M2lIBLj5kFrMWUglgByHYZDz97wkZUUvvKVSBf5w?e=XBdEq8

2.1.3.2 Transparency

Amity University Maharashtra has implemented e-governance through TCSiON and Amizone





AMITY UNIVERSITY MUMBAI

Established vide Maharashtra Act No.13 of 2014, of Government of Maharashtra, and recognized under Section 2 (f) of UGC Act 1956.

02.12.2022

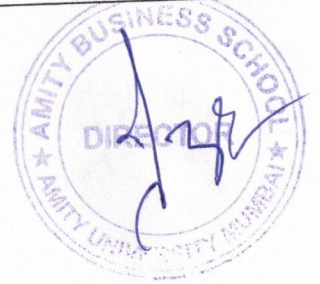
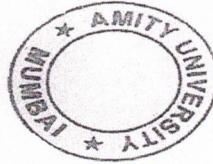
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Reconstitution of Committee Against Sexual Harassment

{Under Section 24 of Amity University Act 2014 (Maharashtra Act No. XIII of 2014) dated 24th June 2014}

The Committee Against Sexual harassment comprising of the following members is hereby constituted:

Sr. No.	Name	Designation	Remark
1.	Prof (Dr) Supriya Nene	Presiding Officer	Director – ASAP
2.	Prof (Dr) Penna Suprasanna	Member	Director, AIB
3.	Mr. Buddhadeb Das	Member	Deputy Registrar
4.	Mr Soomeet Bali	Member	Deputy Director, HR
5.	Dr. Deepa Parasar	Member	Professor, ASET
6.	Dr Tarika Sonawane	Member	Assistant Professor, – AIB
7.	Mrs. Shipra Agarwal	Member	Assistant Manager – HR



Dr. H S Vyas
Registrar AUM

Copy to:

1. Hon'ble Vice Chancellor
2. All Concerned
3. File Copy

Amity University, Mumbai-Pune Expressway, Bhatan, Post-Somathne, Panvel, Mumbai, Maharashtra – 410206 Toll-free: 1800-123-5577 / Tel.:02143-205037/38 /E-mail: admissions@mum.amity.edu / Website: www.amity.edu/mumbai



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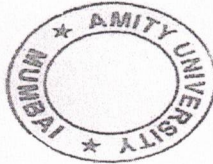
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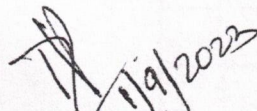
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AMITY INSTITUTE OF TRAVEL AND TOURISM
AMITY UNIVERSITY MUMBAI

GRIEVANCE REDRESSAL CELL

As per the UGC (Grievance Redressal) Regulations, 2018. Departmental Grievance Redressal Cell has been constituted on 1st September, 2023 with the following composition:

Sl no	Name	Designation
1	Dr. Divya Pandey	Chairperson
2	Dr. Sachin Kumar Behera	Member
3	Mr. Sudarshan Nair	Member
4	Ms. Priyanka Singh	Member


Dr. Divya Pandey,

HOI, Amity Institute of Travel and Tourism



Copy to:

1. Registrar Office for Kind Information
2. Notice Board
3. Grievance Redressal Cell file



AMITY
UNIVERSITY
—MUMBAI—

Mumbai - Pune Expressway, Bhatan-Panvel, Mumbai, Maharashtra - 410206

AMITY BUSINESS SCHOOL

Students' Grievance Redressal Committee

Date: 29/08/2023

Amity Business School has constituted Students' Grievance Redressal Committee on 29th August 2023 to address the grievances of their students of UG, PG and PhD programs.

The Committee constitutes the following members.

S.No	Name of the Committee Member	Details
1	Prof.(Dr.) Bhawna Sharma Padroo	Chairperson
2	Dr.Reshma Rakesh Nair	Member
3	Prof.Shipra Arora	Member
4	Dr.Neha Chodhary	Member
5	Prof. Indrayani Uthale	Member



Bhawna
Prof.(Dr.) Bhawna Sharma Padroo
Professor & Off- Hol
Amity Business School
Amity University Mumbai

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Supporting Documents and Resources link

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